



Enhancing the Integrity of the ICT/OT Supply Chain

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Where We Are

- Concerns over the integrity of the ICT/OT supply chains are rapidly escalating , upending the global marketplace
- Genuine anxiety about both security and quality engineering assume even greater importance as we head toward an increasingly digitized world, autonomous systems and AI
- But political, commercial, and strategic considerations REINFORCE EACH OTHER and make the situation a lot worse
- Loss of trust in products, services and vendors already produces serious adverse consequences on trade and manufacturing
- But significant longer term effects on efficiency, innovation and strategic choices will likely follow
- Governments and corporations share the responsibility for easing the crisis
- Carnegie as a global NGO is eager to facilitate remedial efforts

What Has CEIP Done to Date?

Over the past two years we have:

- Surveyed trends and analyzed implications, [inter alia] through dialogue with governments and corporations
- Developed and preliminarily tested the plausibility of a conceptual approach to address the challenge to the integrity of the ICT/OT supply chain
- Identified some promising platforms, partners and process ideas to implement this agenda

Structural Obstacles & Opportunities

- The appeal of cyberspace for intelligence, warfare, domestic security and law enforcement makes it inherently difficult to build trustworthiness in ICT products and services
- Several commercial incentives (such as race to the marketplace and effort to introduce efficiency and generate use information) heighten the security risks
- And unilateral actions by governments to address their national concerns and requirements further undermine trust in products and services – for example, China, U.S., and Australia.
- But growing awareness of the risks and costs of fragmentation of the marketplace is helpful
- And realization that higher cybersecurity standards and practices could also improve quality assurance, safety, marketing, licensing, and export control compliance might balance the incentive structure

How do We Envisage the Way Ahead

- Introduce a fundamental distinction between compliance with lawful *domestic* requirements and *global* trustworthiness obligations
- Establish objective criteria for *trustworthy global suppliers*
- These would require both pledges and practices from corporate vendors as well as “their” governments
- We propose four criteria for assessing *trustworthy global suppliers*:
 - Reliability
 - Accountability
 - Transparency
 - ReceptivityThese involve policy, legal, operational and technical aspects
- We submit that existing market mechanisms (re/insurers, credit rating agencies, major investors and lenders) can incentivize endorsement and compliance with these criteria and disincentivize cheating
- We recommend addition of an independent quasi-verification arrangement to assess ad-hoc allegations of non-compliance

Potential Trustworthiness Criteria

Governments

Corporations

Reliability

Prohibit systemic supply chain interventions
(engagement in ad-hoc interventions subject to strict conditions)
Limit the scope, scale, and negative consequences of all remaining governmental supply chain interventions

Refrain from knowingly creating, inserting, or aiding the development of systemic vulnerabilities
Apply the highest practical level of security, integrity and resilience in products and services throughout their lifecycles to prevent abuse, misuse, and undue exploitation

Accountability

Establish internal processes and consultative mechanisms to make informed, risk-based decisions regarding supply chain interventions and vulnerabilities
Pair a supply chain intervention with a comprehensive plan for mitigating its adverse consequences if exposed
Implement an efficient process to notify affected entities of detected vulnerabilities
Establish/Maintain a judicial system based on the rule of law

Quickly address known vulnerabilities and abuse of products, features, data, and communications
Consistently assess quality and safety concerns for supply chain integrity ramifications
Same
Subject corporate products and services to ad hoc scrutiny mechanism whenever credible concerns arise

Transparency

Publish policies or procedures for handling supply chain security and vulnerability concerns
Lay out clear and transparent criteria for the accreditation of ICT/OT vendors and certification of their products and services, and include provisions for mutual and reciprocal certification and accreditation

Publish core principles and practices governing the security of products and services
Make products and services available for reasonable scrutiny by prospective and actual customers and competent governmental authorities
Transparent ownership structure

Receptivity

Establish channels with corporations to discuss issues pertaining to supply chain integrity

Respond effectively to reasonable law enforcement and national security concerns and requests for available information